



PBO strategic position on AI adoption

Underpinned by Parliamentary Service values and aligned to PBO AI Transparency Statement, DTA Responsible AI Policy, and APS AI Plan

Context

- AI presents opportunities, especially in data and analytics. It is changing how we work and what our stakeholders expect.
- We are cautiously exploring the opportunities.
- Trust, confidentiality, quality and independence of our work remain fundamental.

Our posture

The PBO is a human-led, AI enabled organisation that uses AI:

- where it delivers **value** and **quality**
- while maintaining **trust** and **confidentiality**
- retaining professional **judgment** and **accountability**
- **transparently**

Focus areas

Enablement

- Collaboration and identification of opportunities to inform decisions on adoption
- Build staff capability for safe, confident AI use
- Strengthen tools, information environment and workflows to support effective AI use
- Protect confidentiality, security and data integrity

Governance

- AI Accountable Official and Chief AI Officer held by the Chief Operating Officer
- Clear guidance on acceptable use and review processes for new AI use cases
- AI use governed through ICT security, risk and assurance frameworks in partnership with DPS

Boundaries

- Humans remain accountable for outputs and decisions
- Transparent AI use, with uses documented and reviewed to ensure consistency with [PBO AI transparency statement](#)
- Awareness of AI-accelerated pressure that can erode quality and burn out staff

Innovation

- Safe experimentation and pilots delivering high-value use cases with practical benefits
- Move proven ideas from trial to embedded practice
- Adapt as AI capability and stakeholder expectations evolve
- AI champion held at SES Band 1 level

What won't change:

AI does not replace accountability

AI does not make final decisions